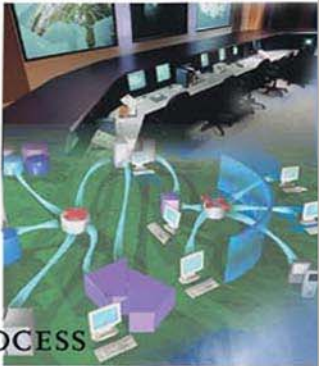


PEOPLE



PROCESS



TECHNOLOGY

■ Army Information Technology Enterprise Solutions (ITES-2S) Contract Overview

NCI Information Systems, Inc.
World Headquarters
11730 Plaza America Drive
Reston, VA 20190

Voice: 703-707-6900 • 888-409-5457
Fax: 703-707-6901
E-mail: contactus@nciinc.com
Web: www.nciinc.com

ISO 9001 Certified

Background

- **Transformation Drivers**
 - **Complementary C4/IM Support**
 - Net Centric Warfare (fight the network, power to the edge)
 - Knowledge Management (knowledge-based forces)
 - Enterprise Integration (factory to foxhole, enterprise infostructure)
 - Information on Demand (to right person, right place, right time)
 - **Acquire IT Solutions (instead of buying products)**
 - Meet enterprise-wide and customer needs (end-to-end)
 - Fit into the broader architecture (enterprise goals)
 - Reduce total cost of ownership /TCO (eliminate inefficiencies)
- **IT Contracting Transformation**
 - **ITES—New Way of Doing Business—A Change Agent**
 - Solutions and enterprise-wide focus
 - ID/IQ performance-based services acquisition (PBSC) focus

ITES-2S Scope

- **Army primary source of IT services & solutions**
 - C4/IM requirements
 - Enterprise infostructure and infrastructure services
 - Full range of innovative, state-of-the market IT solutions
 - End-to-end solutions
 - Worldwide—global reach
- Performance based services contracting (PBSC)
- Total life-cycle support

ITES-2S Contract Specifications

- ID/IQ task order contract
- Contract Types: FFP, T&M, CR
- Decentralized ordering—Any Contracting Officer can execute--local contracts office, ITEC 4, etc
- No pass-throughs or use fees
- Promotes performance-based services contracting
- No maximum order amount
- Authorized users--entire federal government
- Awards are final-- non protestable

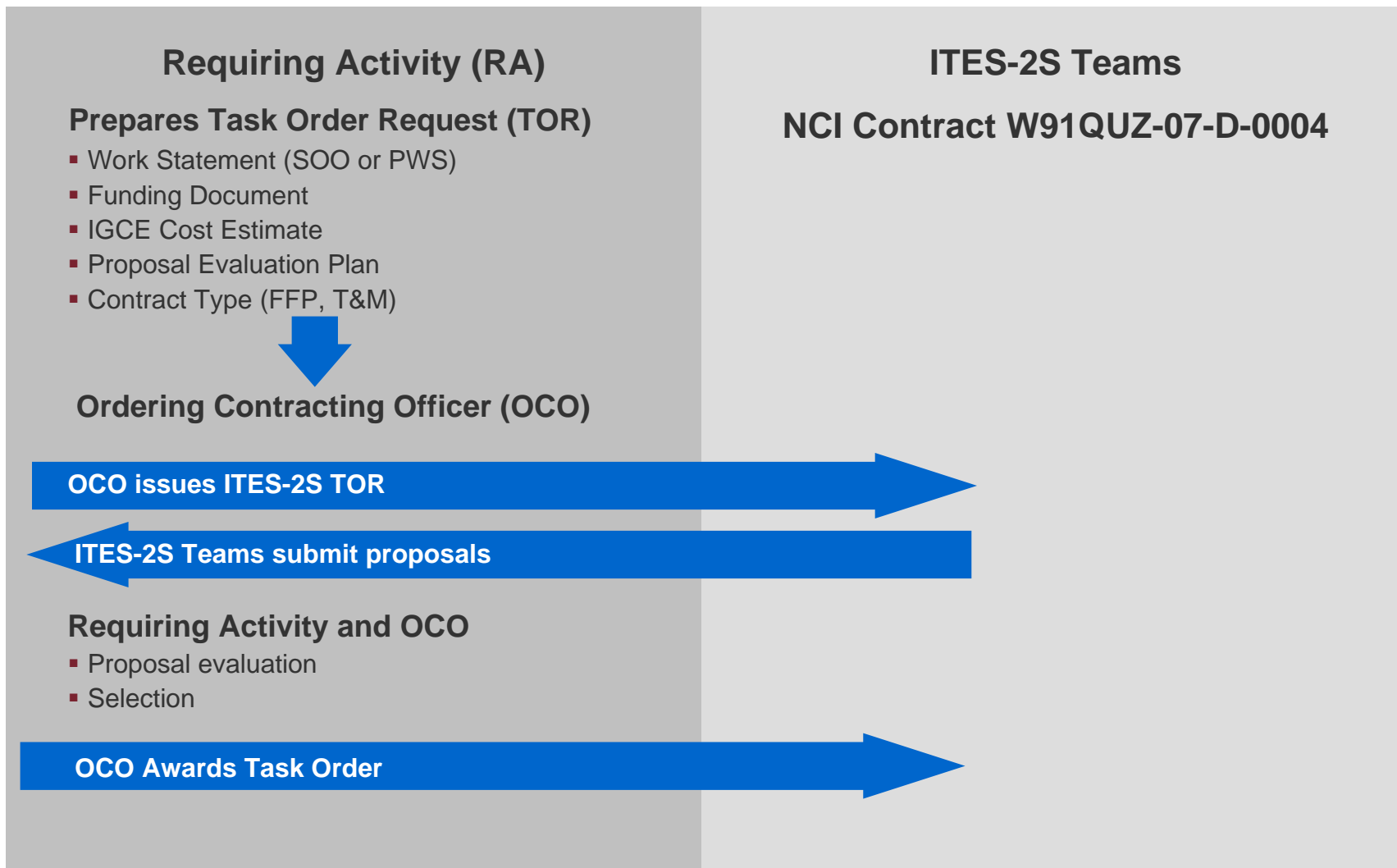
Roles and Responsibilities

- **Army Contracting Agency ITEC4**
 - PCO for the contract—issues ordering guidelines
 - No task order approvals, coordination, or oversight
 - Can serve as “Ordering Contracting Officer” (OCO)
- **Army Small Computer Program (ASCP)**
 - ITES contract program manager (PM)
 - Provides support, insights, and responses to queries to assist local organizations using the ITES-2S contract
 - No task order approvals, coordination, or oversight

Roles and Responsibilities

- **Requiring Activity (RA)**
 - Submits Task Order Request (TOR) package
 - Work Statement, Cost Estimate, Funding, Contract Type, and Evaluation Plan
 - Participates in proposal evaluation and selection
- **Ordering Contracting Office (OCO)**
 - Issues TOR and awards task order
 - Any contracting officer can execute
- **Contracting Officers Representative (COR)**
 - Focal point for all task activities
 - Contractor's primary point of contact

ITES-2S Task Ordering Process



ITES-2S Features and Benefits

- **Access:** to premier IT solution providers
- **Easy to Use:** streamlined, simplified procedures
- **Flexible:** contract type keyed to degree of risk
- **Local Control:** entire process executed by “Requiring Activity” and “Ordering Contracting Officer”
 - Decentralized ordering—no approvals or oversight
- **Real Time:** quick, efficient turnaround (less than 60 days achievable)
- **Affordability:** No cost/fees to use
- **Compliance:** Army Enterprise Architecture and Standards
- **Performance:** “incentivized” (positive and negative)
- **Performance Based Services Contracting:** facilitates contracting
- **Best Value Awards:** most cost effective solution
- **Non Protestable Awards:** all awards are final
- **Teammates:** New Companies can be added

- **Army ITES-2S ID/IQ Contract**
 - IT services and solutions focus
 - Scope encompasses all IT requirements
 - Enterprise-wide C4/IM support
 - Worldwide, end-to-end, total life cycle
 - Performance based services contracting (PBSC)
 - Total local control, easy and quick to use, no cost
 - “Incentivized” performance mechanism

Business Process

Reengineering (BPR)

- Business Case Analysis

Information Systems

Security

- Computer Security Awareness and Training
- Computer Security Incident Response
- Information, System, Data, and Physical Security
- Mainframe Automated Information Security Support

Information Assurance

- Disaster Recovery
- Continuity of Operations
- Contingency Planning
- Remote Monitoring/Intrusion Detection
- Security Architecture Design
- Security Hardening
- Secure Video Teleconferencing
- System Certification and Accreditation (DITSCAP)

Information Technology Services

- Biometrics
- Configuration Management
- Capacity Management
- Computer Aided Design/Engineering/Management (CAD/CAE/CAM)
- Computer Systems Administration, Management, and Maintenance
- Design/Specifications for Information Systems
- Data and/or Media Management
- Database Applications Development
- Design/Specifications for Information Dissemination
- Economic / Business Case Analysis (Cost/Benefit and Risk)
- Independent Validation and Verification (IV&V)
- Internet/Intranet/Web Applications/Network Computing
- Legacy Systems Modernization
- Performance Benchmarking / Performance Measurements
- Simulation and Modeling
- Source Data Development
- Software/Middleware Development
- Statistical Analysis
- Systems Development and Software Maintenance
- Systems Programming
- Video Teleconferencing
- Voice over Internet Protocol (VOIP)
- Web and Computer Systems Decision Support Tools
- Web Enabled Applications

Program/Project Management

- Strategic Enterprise IT Policy and Planning
- Change Management
- Program Assessments and Studies
- IT Strategic Planning Program Assessment and Studies
- IT Project Cost & Schedule Management
- IT Strategic Planning
- Education/Training

Systems Operation and Maintenance

- Computer Center Technical Support
- Commercial Off-the-Shelf Software Products and Support
- Computer Systems Administration
- Computer Systems Facilities Management and Maintenance
- Licensing Support
- Software License Management
- Legacy Systems Maintenance
- Network Management
- Help Desk Support
- Desktop Support
- Property Management
- Network Support
- Network and Telecommunications Infrastructure Support
- Office Automation Support
- Seat Management / Asset Management

Enterprise Design, Integration, and Consolidation

- Information and Knowledge Engineering
- Integrated Solutions Management
- Knowledge Engineering/Management
- Market Research and Prototyping
- Measuring Return on Investment (ROI)
- Earned Value
- Compliance with Interoperability Standards
- Product Integration
- Reliability and Maintainability
- Requirements Analysis
- Reverse Engineering
- Software Engineering
- Software Life Cycle Management
- Systems Integration
- Technology Insertion
- Test and Evaluation
- Wireless Networking